

Rechargeable Technology Patient Handout



Hear better. Live better.

Care & Maintenance

To get the most out of your rechargeable products, the following is recommended:

- Bring your charger with your hearing aids to every appointment. Your charger is an integral part of the hearing aid system. At your appointment, your hearing professional may check the:
 - Overall functionality of your charger and rechargeable hearing aids;
 - Overall wear and tear, including noticeable debris and moisture; or
 - Charging ports/posts for irregularities.
- Store your charger in a clean and dry location, such as a dresser or nightstand. Avoid humid or damp conditions, such as the bathroom or kitchen.
- Do not expose to excess heat, i.e., do not store on a windowsill or in a hot car.
 - If you choose to use an electronic drying system, please check with your hearing professional that the temperature does not exceed 40°C (104°F).
- Regularly inspect your charger and rechargeable hearing aids for debris; gently wipe away using the provided cleaning tool or a dry, soft cloth.
 - Do not use water, solvents, or cleaning fluids to clean either your charger or rechargeable hearing aids.
- Use the provided USB-C charging cable that came with your charger.
- It is safe to keep your rechargeable hearing aids in your charger after they are fully charged and any time you are not wearing them.
 - However, if you will not be wearing your hearing aids for an extended period of time (i.e., longer than three days), please remove the plug from your charger and your rechargeable hearing aids from the charger ports/posts. You may store them inside the open space within your charger.



Frequently Asked Questions



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Lithium-ion Rechargeable Batteries

Is it safe to travel on an airplane with a lithium-ion rechargeable hearing aid?

- Yes, it is safe to wear these lithium-ion rechargeable hearing aids on a plane and to bring the charger on board. It is also safe to check the hearing aids and/or charger in your luggage. They have passed safety and quality tests and their size is below the allowed maximum.
- The limitations to having lithium-ion batteries in checked bags revolve around “uninstalled” lithium-ion batteries. Because both the charger and hearing aids have “installed” lithium-ion batteries, the restriction does not apply.
- There is a watt hour limitation (100 watt hours) to check a lithium-ion battery as well. The rechargeable system is within these limitations making them safe to carry-on or check on an airplane.

Can I ship my lithium-ion rechargeable hearing aids?

- Shipping regulations can change so the best action would be to check with the post office on the current requirements for your exact shipment.

What if my battery doesn't last all day?

- Consult your hearing professional on what the proper battery expectations are for the hearing aids you have based off your usage.

Will my lithium-ion rechargeable battery last longer if I don't charge it every night?

- Unlike NiCad batteries, lithium-ion batteries do not have a charge memory. That means deep-discharge cycles are not required. So, the best practice is to charge your hearing aids every night.

How do I dispose of my lithium-ion rechargeable hearing aid?

- Starkey encourages, and your local community laws may require, that your hearing aids and charger be disposed of via your local electronics recycling/disposal process.

Reference: www.batteryuniversity.com